



2019 Community Survey

City of Mountlake Terrace

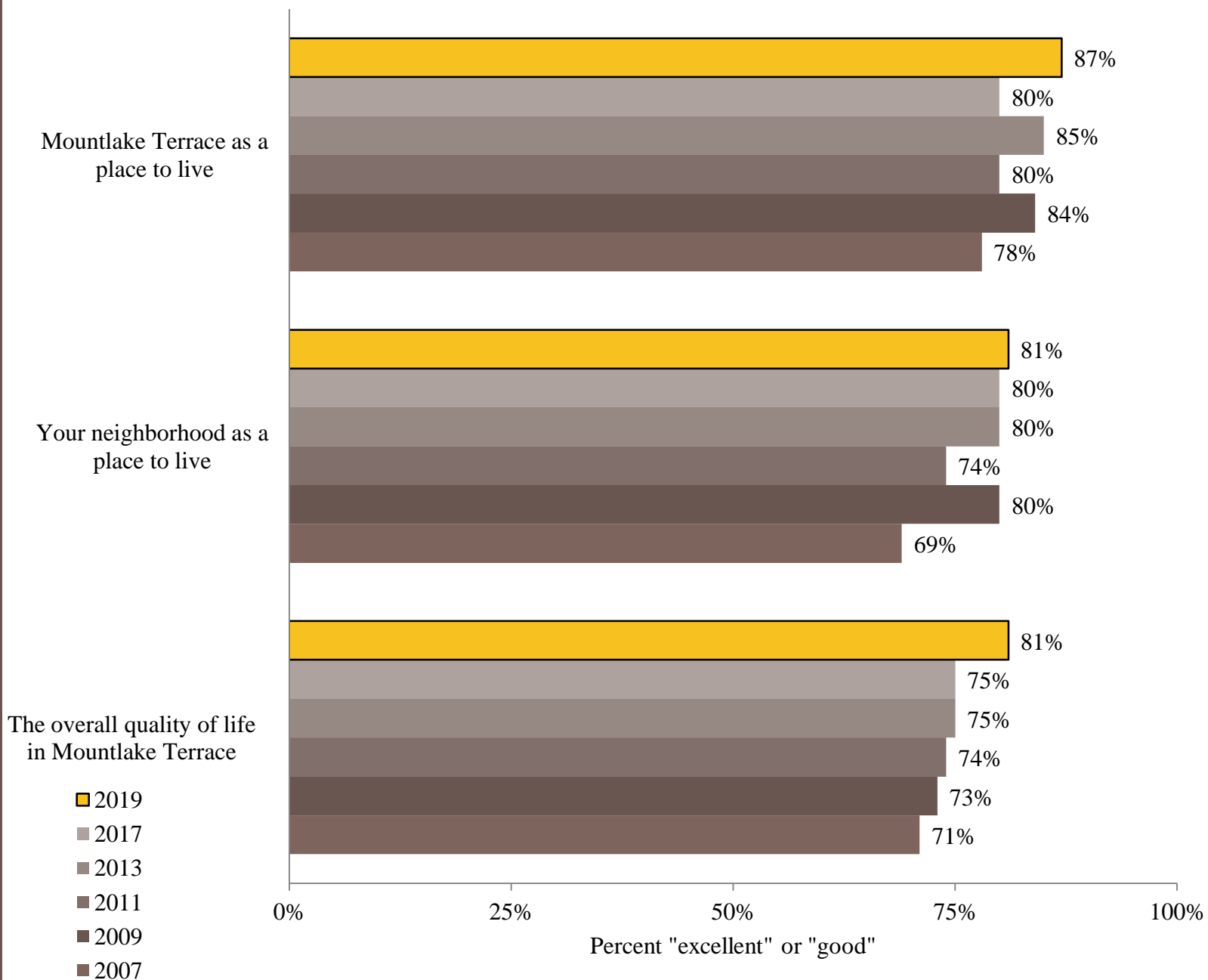
National Research Center

International City/County Management Association

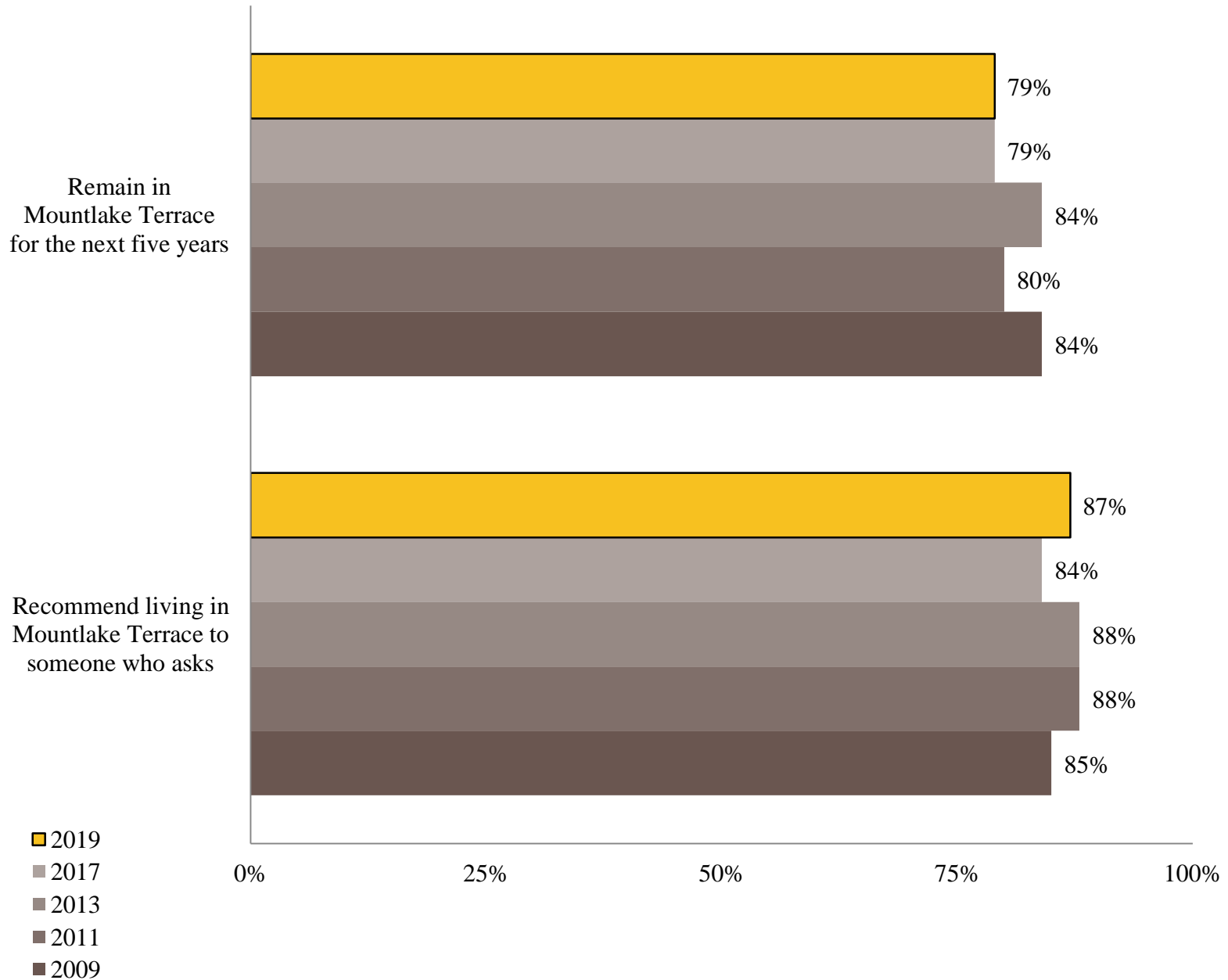
Purpose of a Community Survey

- The purpose of a community survey is to identify what we're doing well and where we can improve for residents' "Quality of Life"
- In the short-term, this information can be used for
 - community planning
 - resource allocation
 - performance measurement
 - program/policy evaluation
- In the long-term, this information helps us
 - improve in our services
 - encourage civic engagement
 - pursue better quality of life for the community
 - develop stronger community trust

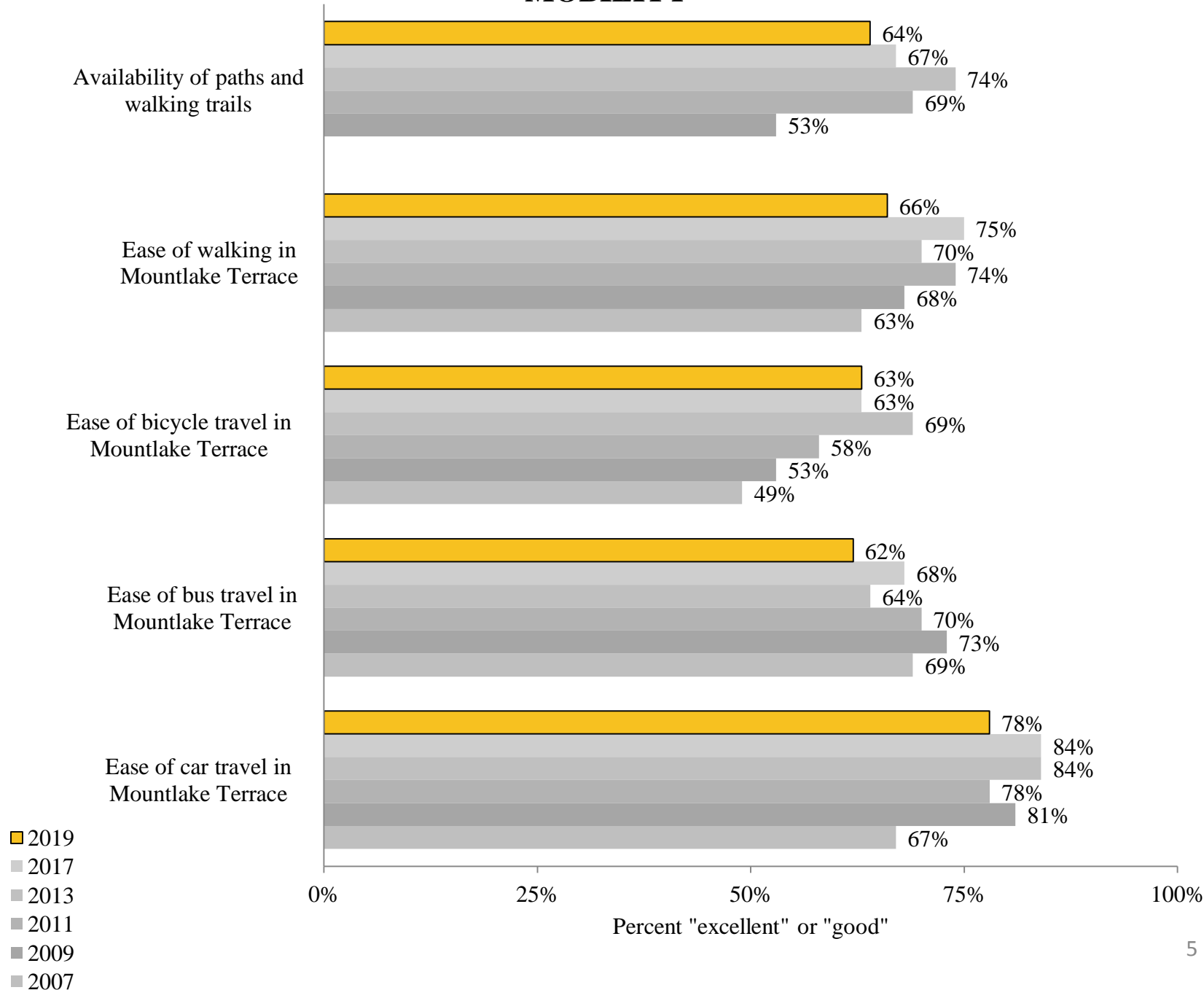
RATINGS OF OVERALL COMMUNITY CHARACTERISTICS



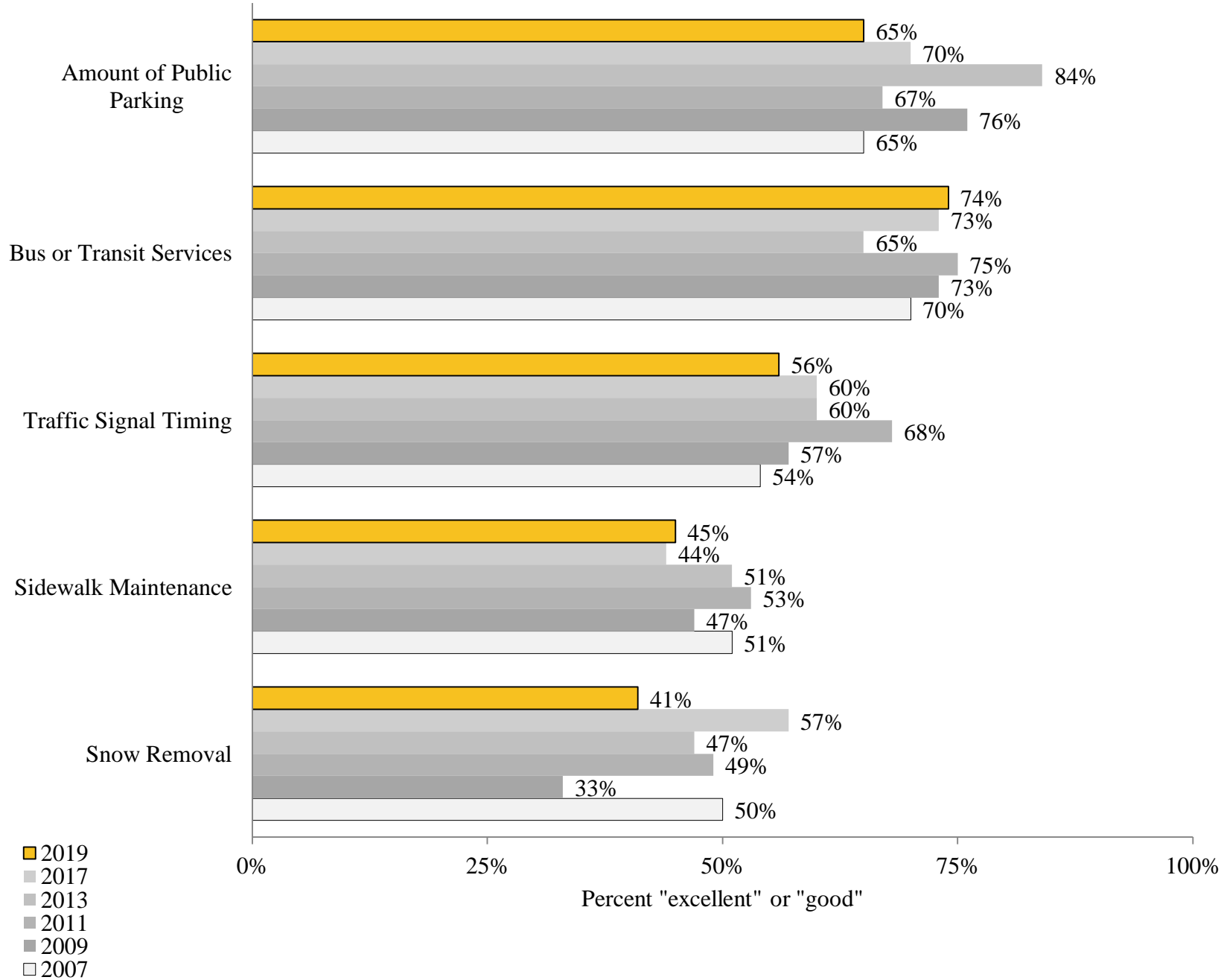
LIKELIHOOD OF REMAINING IN AND RECOMMENDING MOUNTLAKE TERRACE



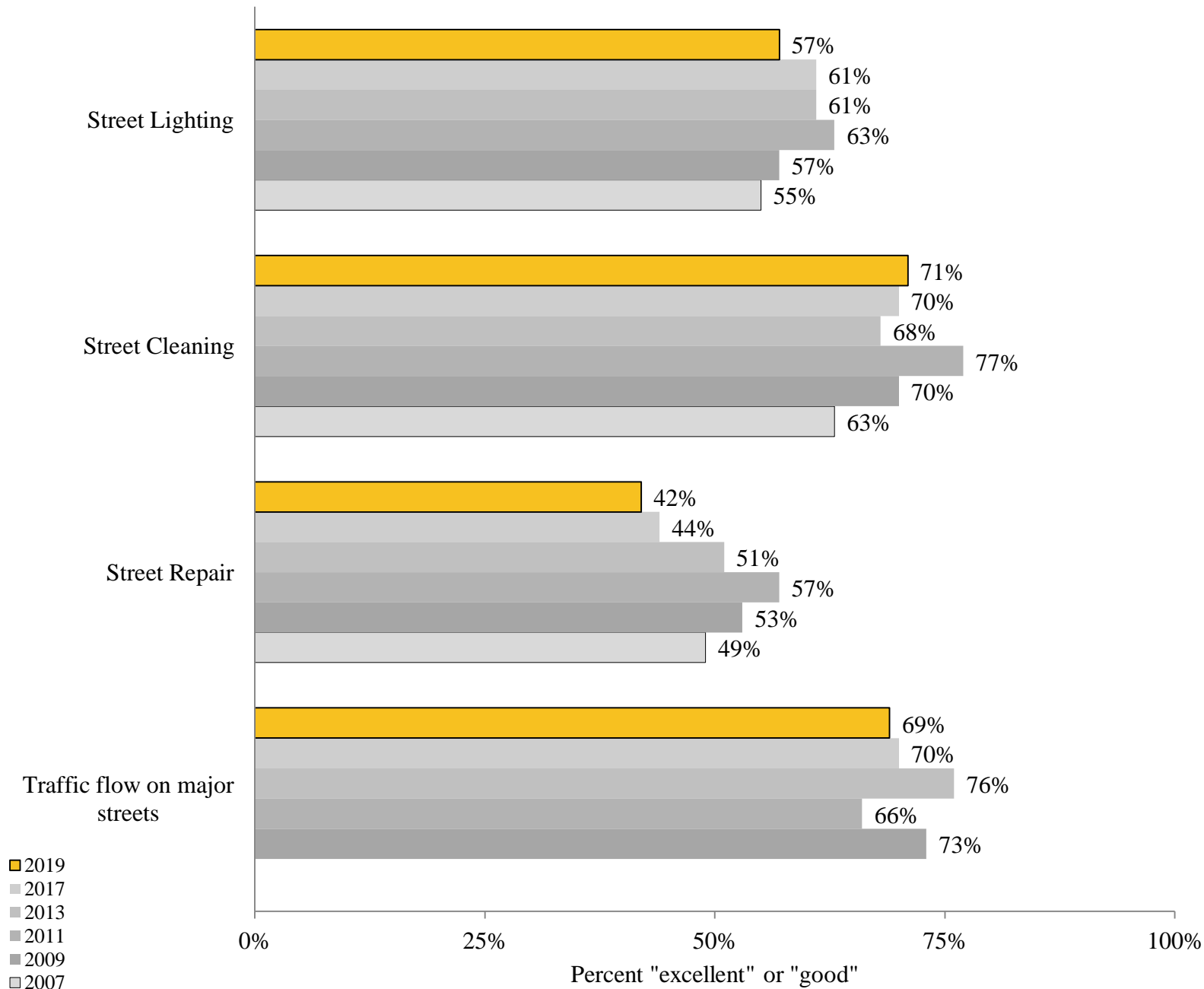
MOBILITY



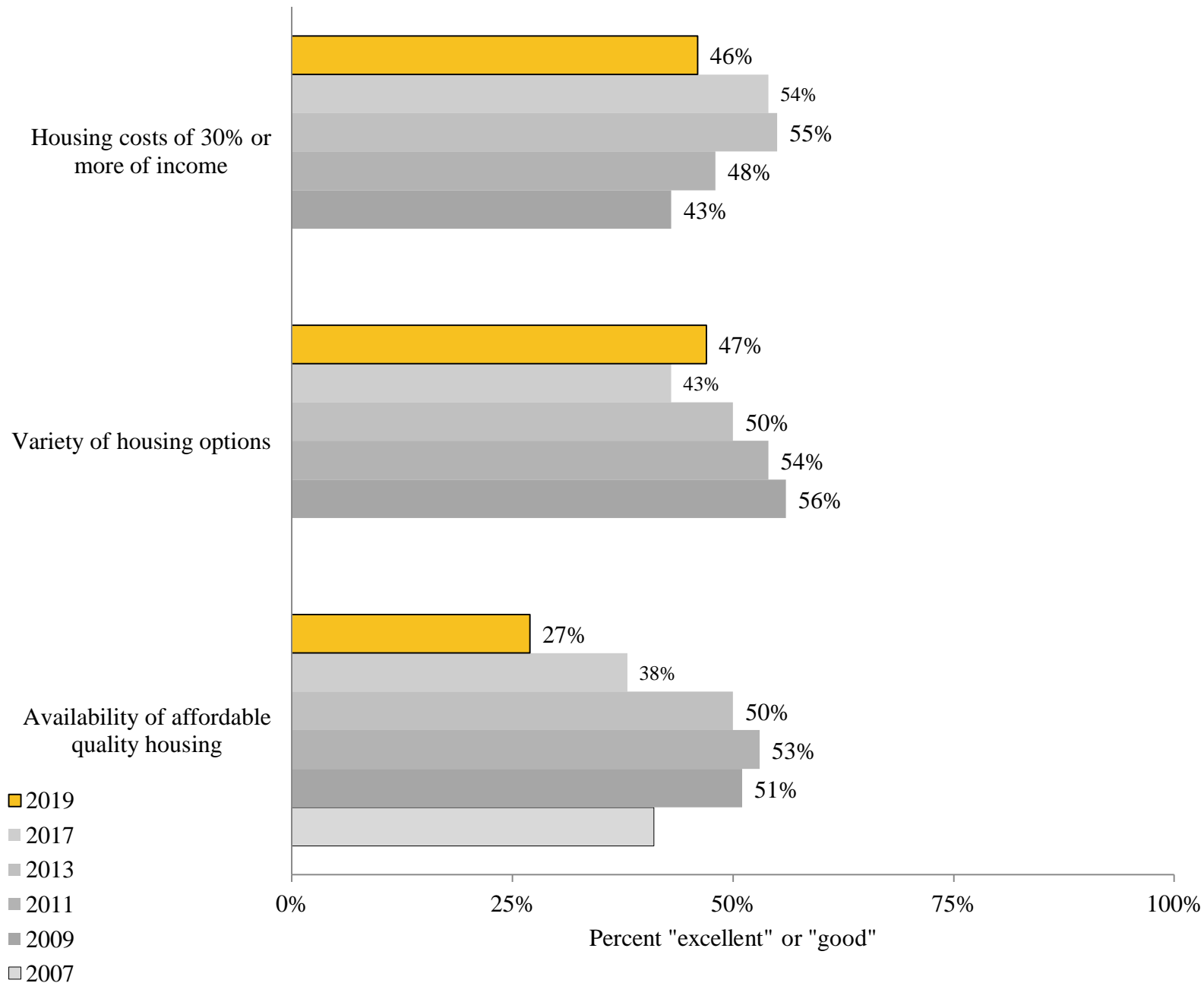
RATINGS OF TRANSPORTATION & PARKING SERVICES



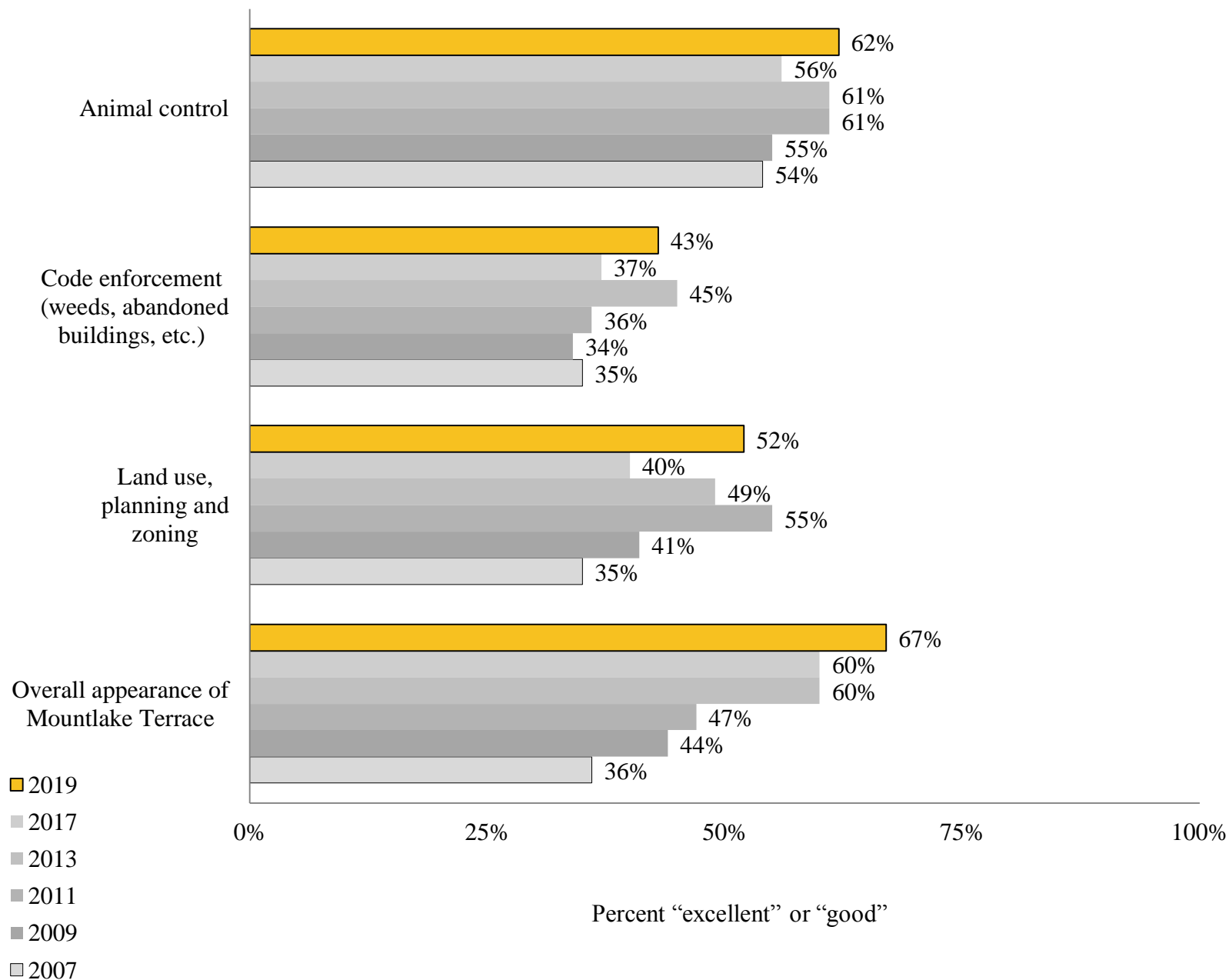
RATINGS OF STREET SERVICES



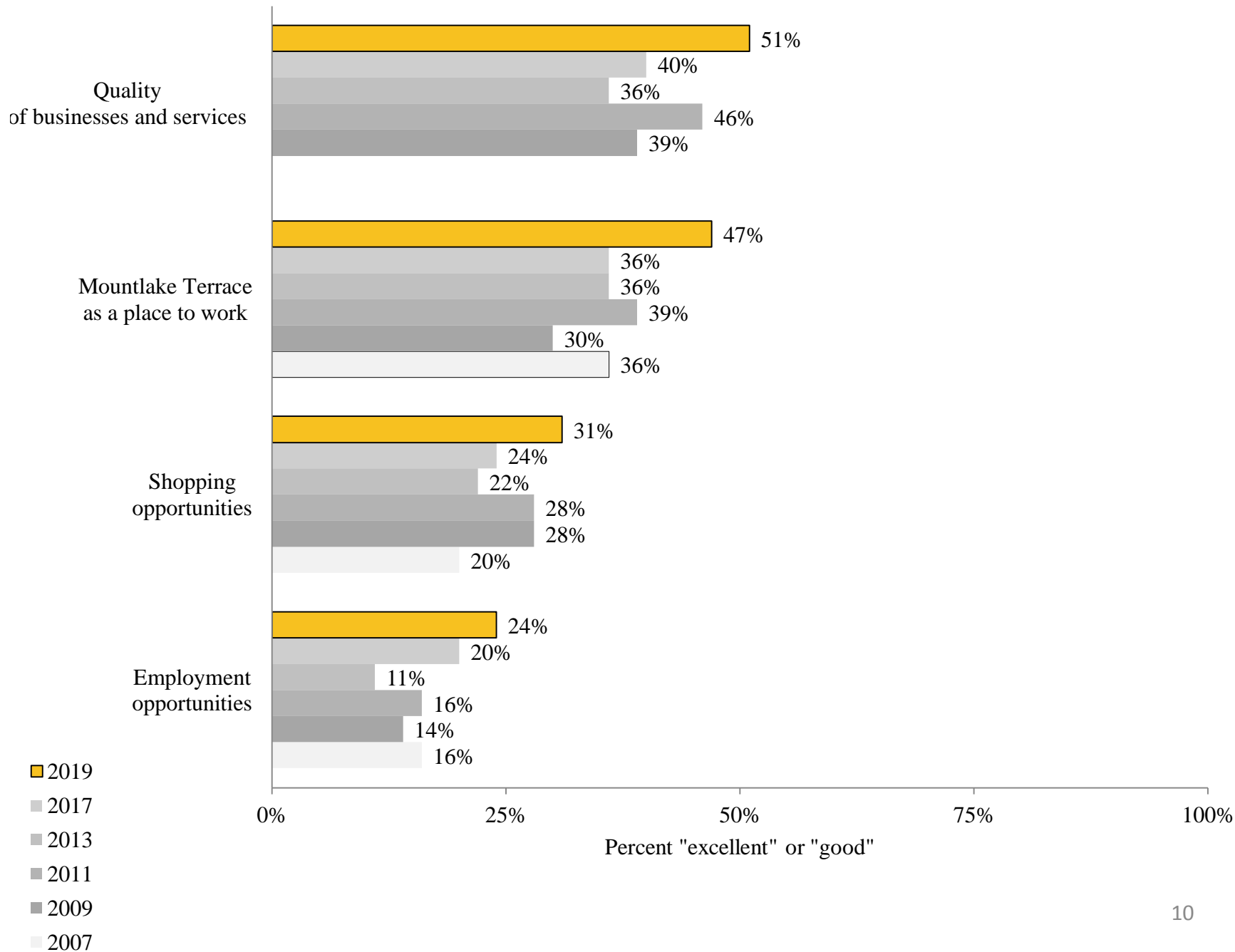
RATING OF HOUSING IN MOUNTLAKE TERRACE



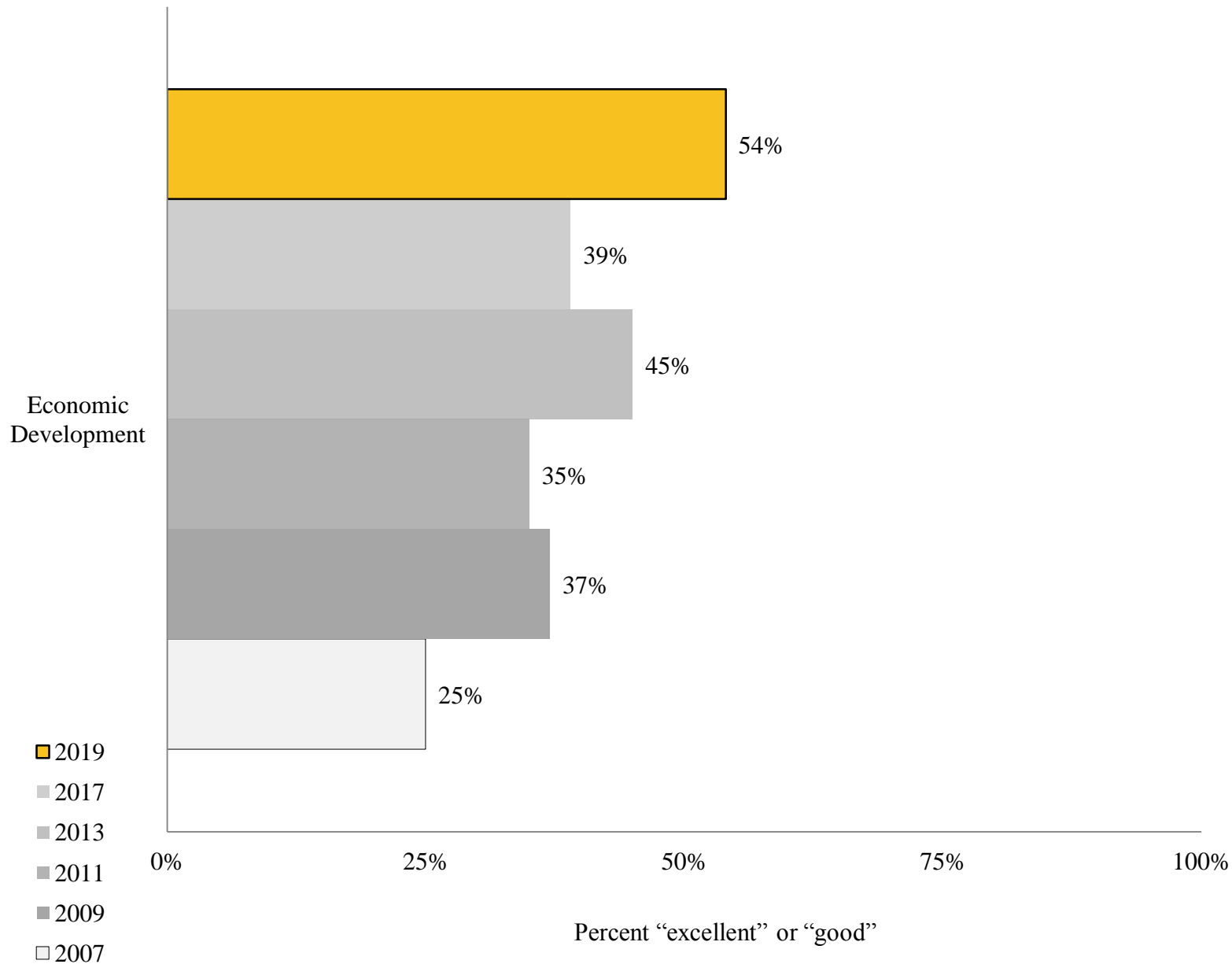
RATING OF MOUNTLAKE TERRACE'S OVERALL APPEARANCE



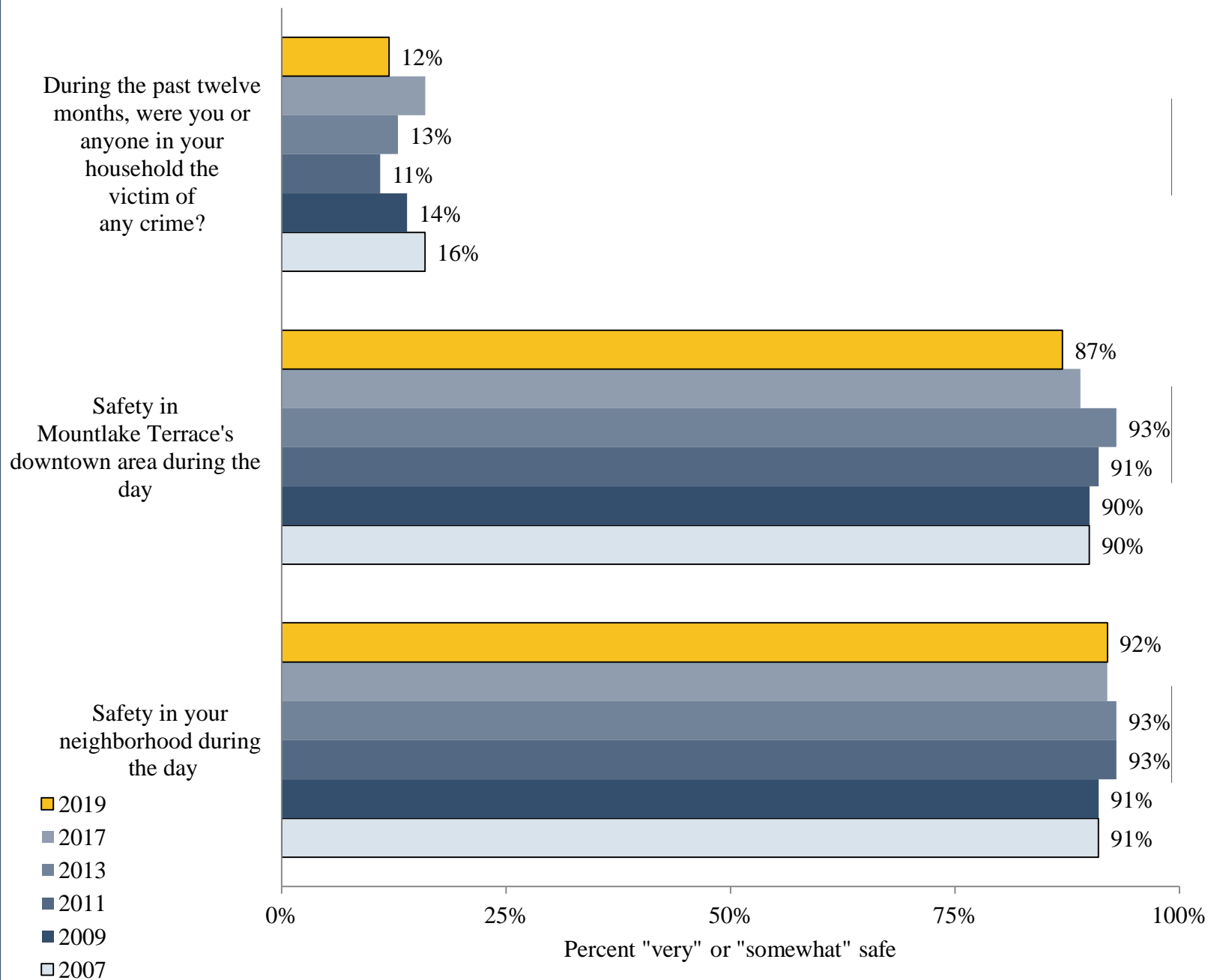
RATINGS OF ECONOMIC SUSTAINABILITY AND OPPORTUNITIES



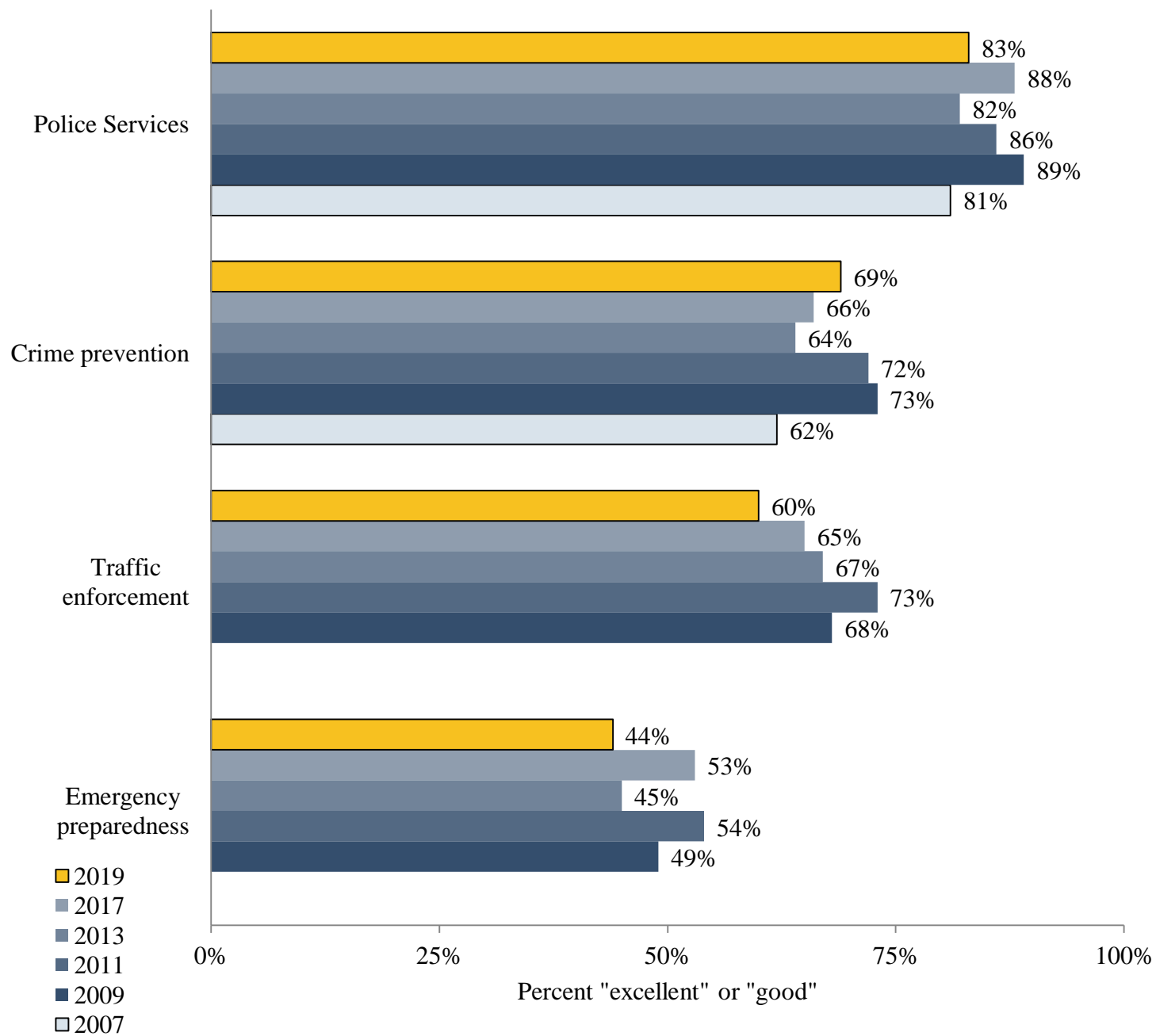
RATINGS OF ECONOMIC DEVELOPMENT SERVICES



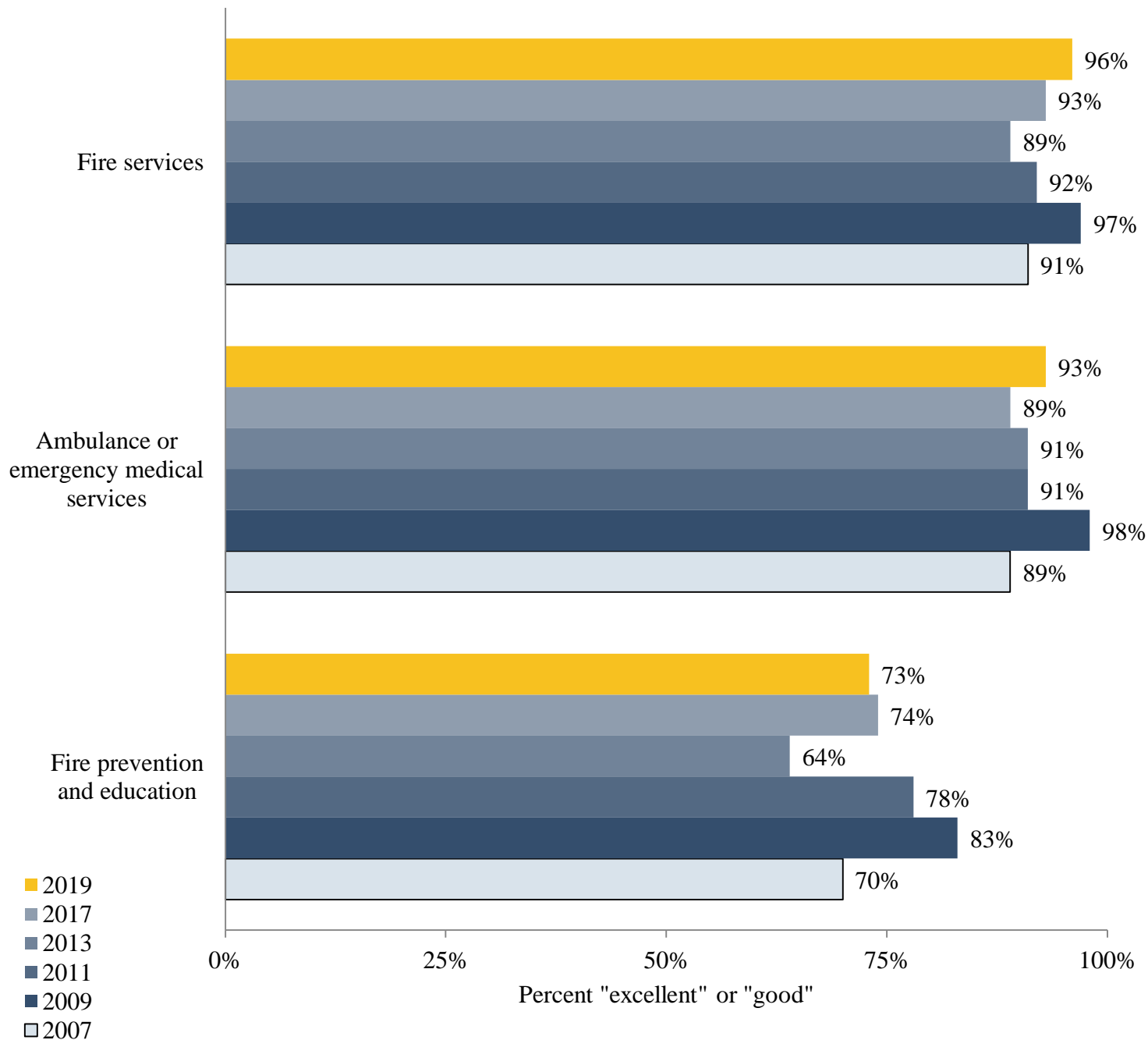
RATINGS OF COMMUNITY & PERSONAL PUBLIC SAFETY



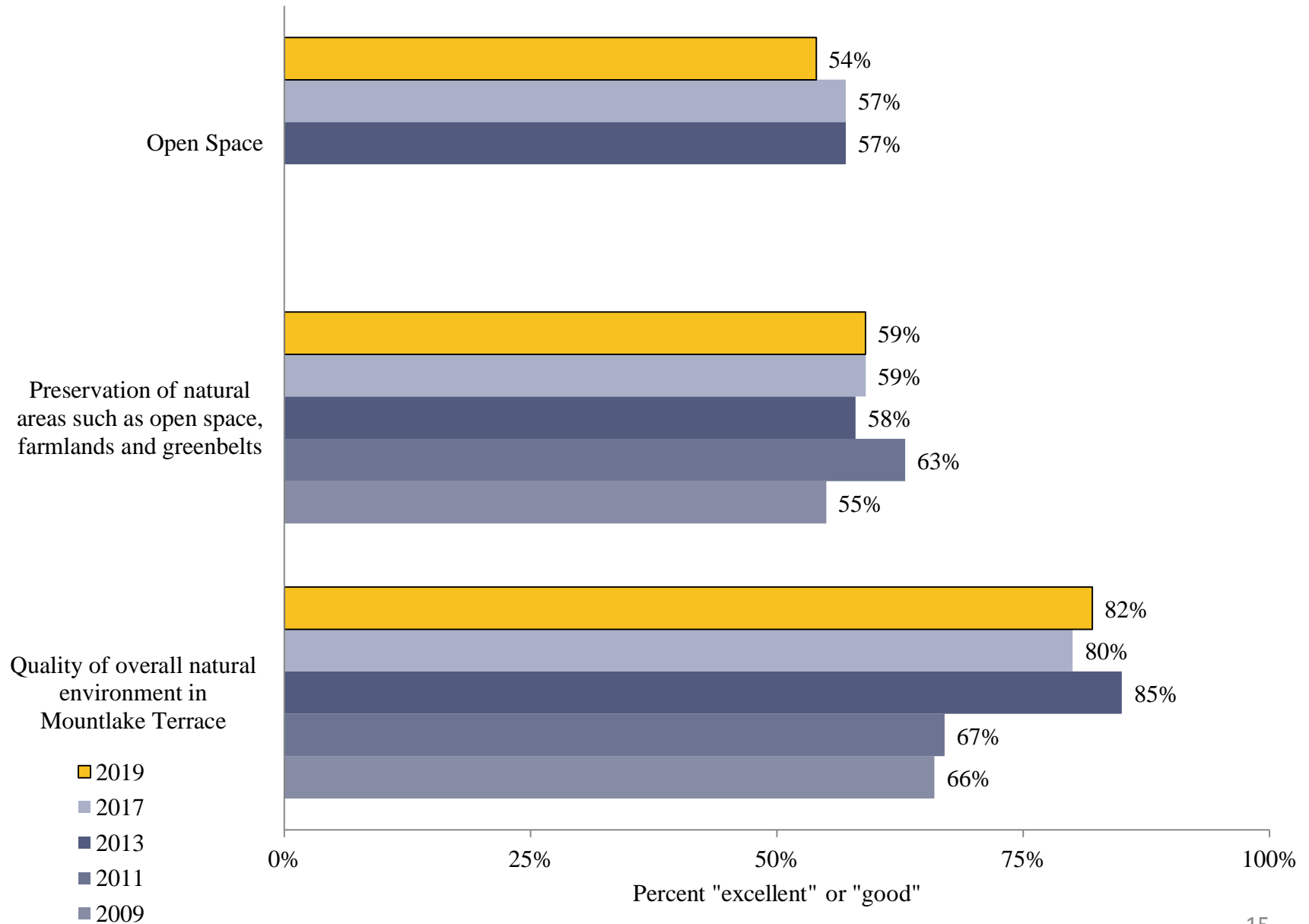
RATINGS OF PUBLIC SAFETY SERVICES



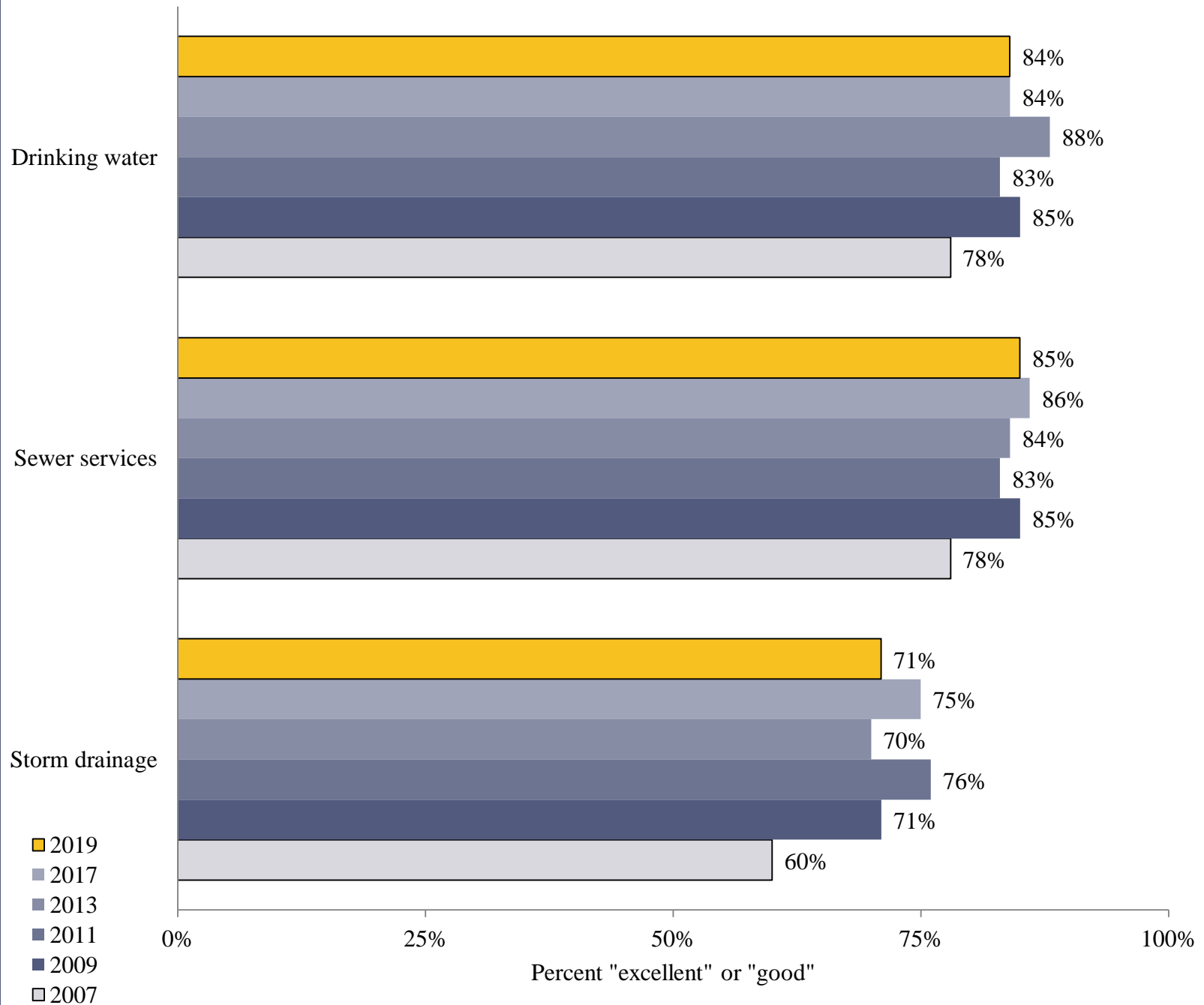
RATINGS OF PUBLIC SAFETY SERVICES



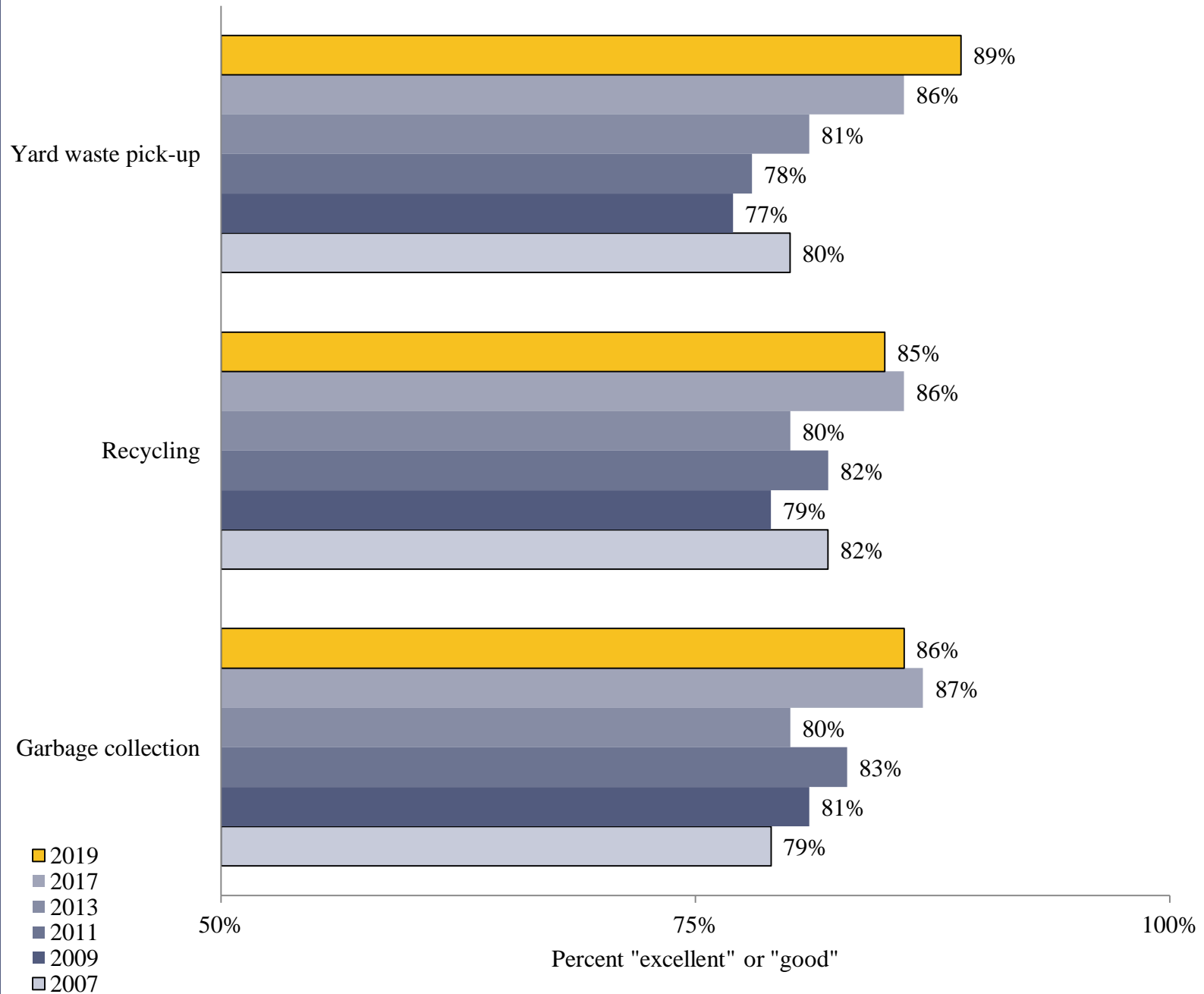
RATINGS OF MOUNTLAKE TERRACE'S NATURAL ENVIRONMENT



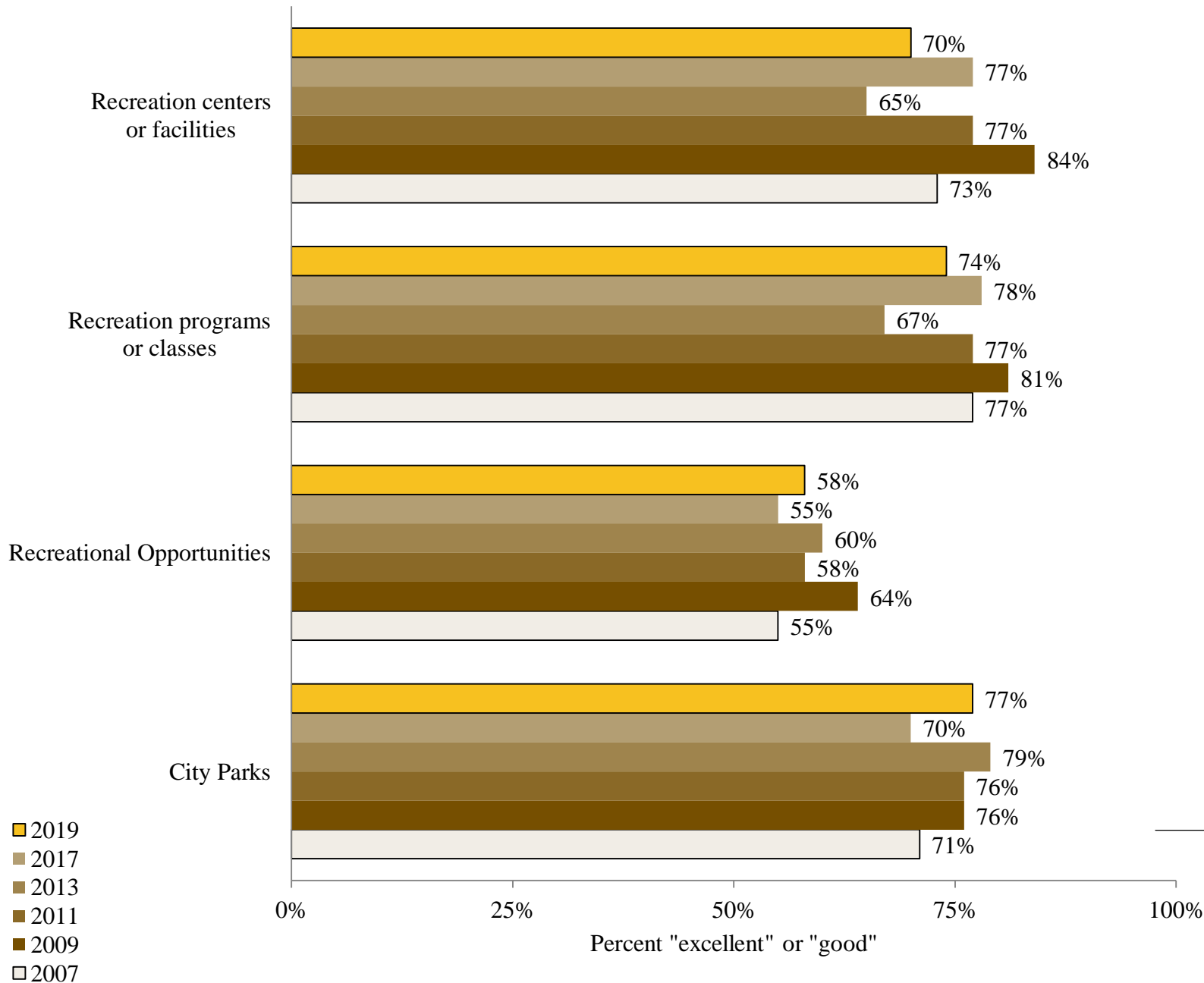
RATINGS OF UTILITY SERVICES



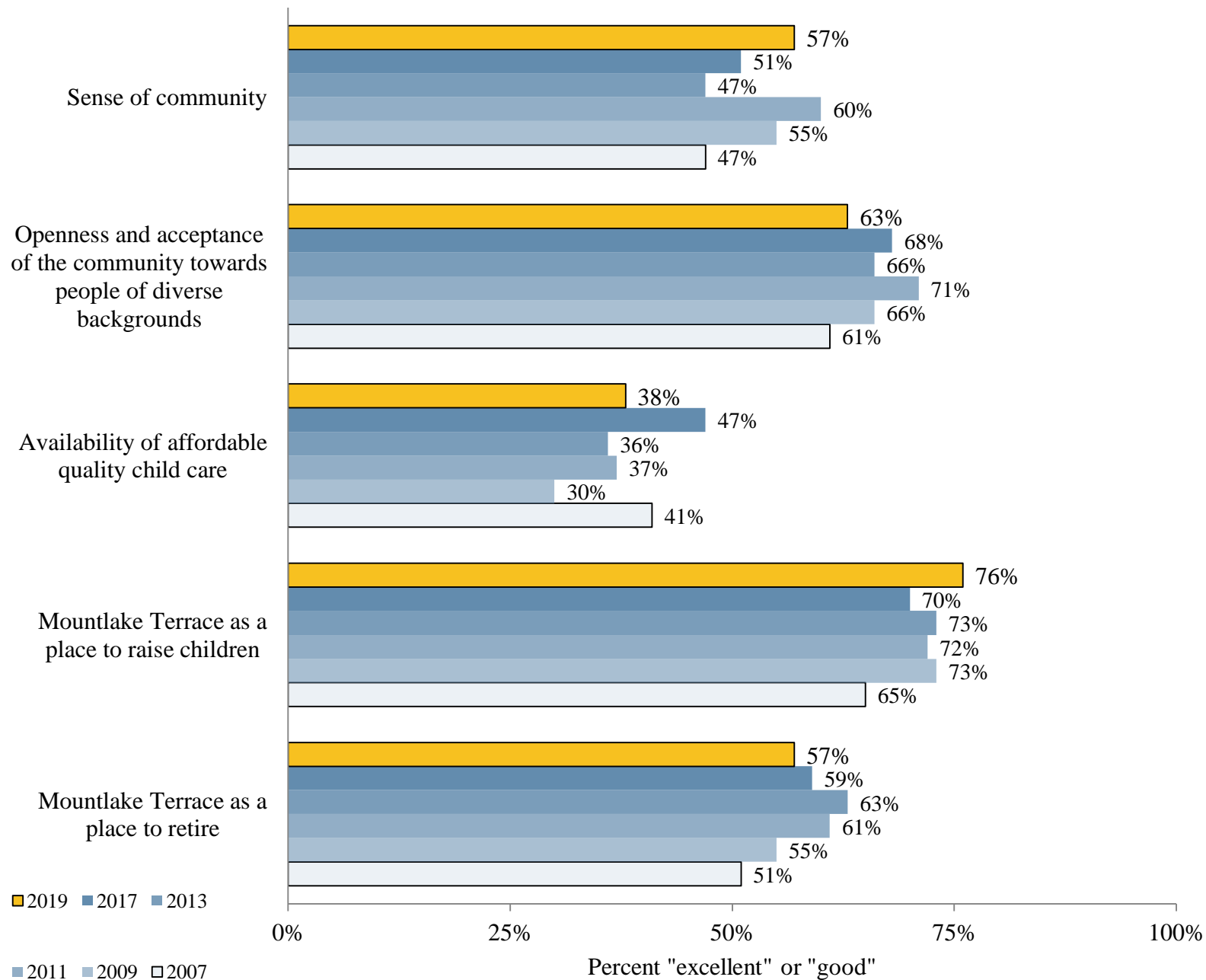
RATINGS OF UTILITY SERVICES



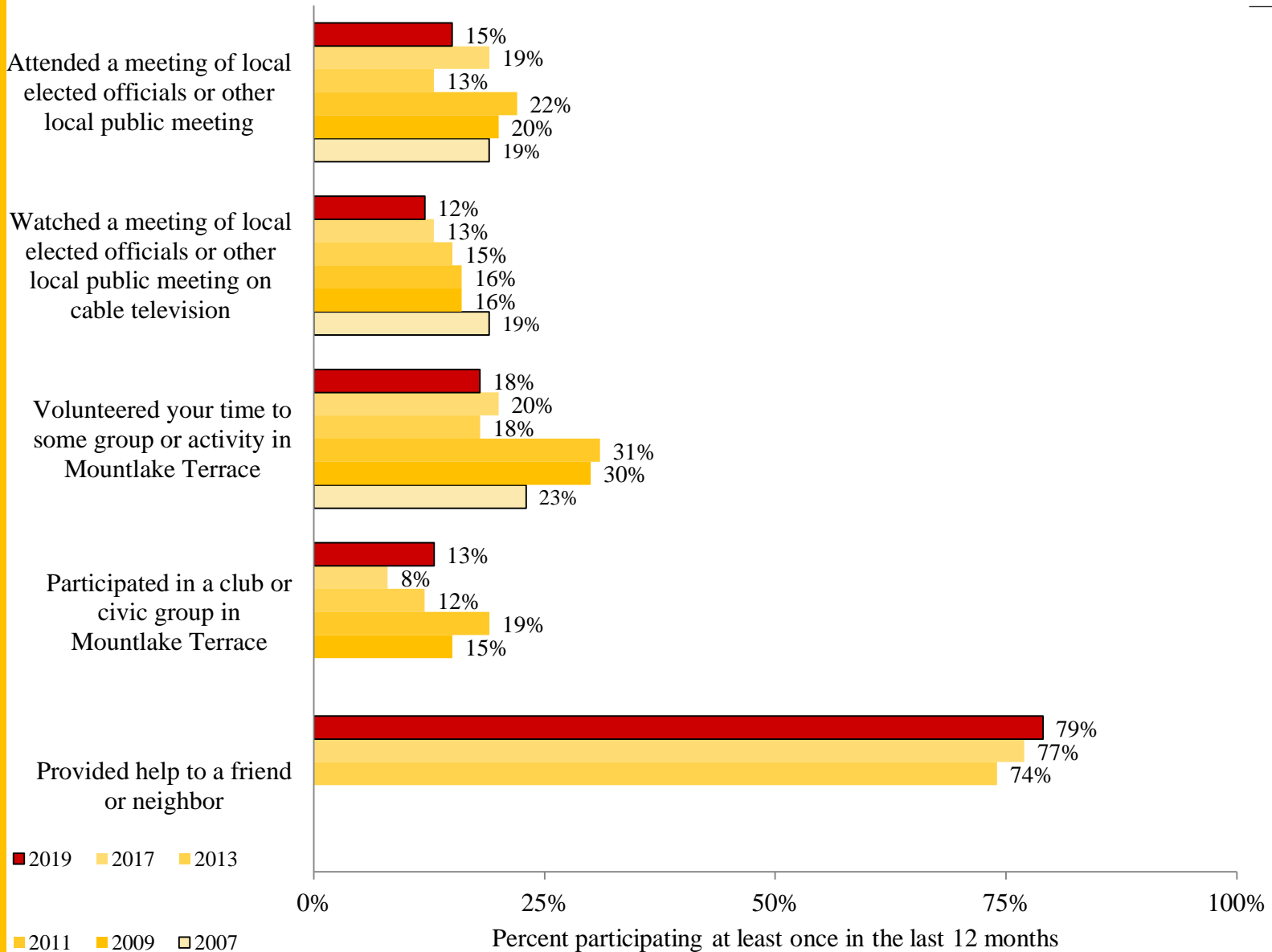
RATINGS OF PARKS & RECREATION SERVICES



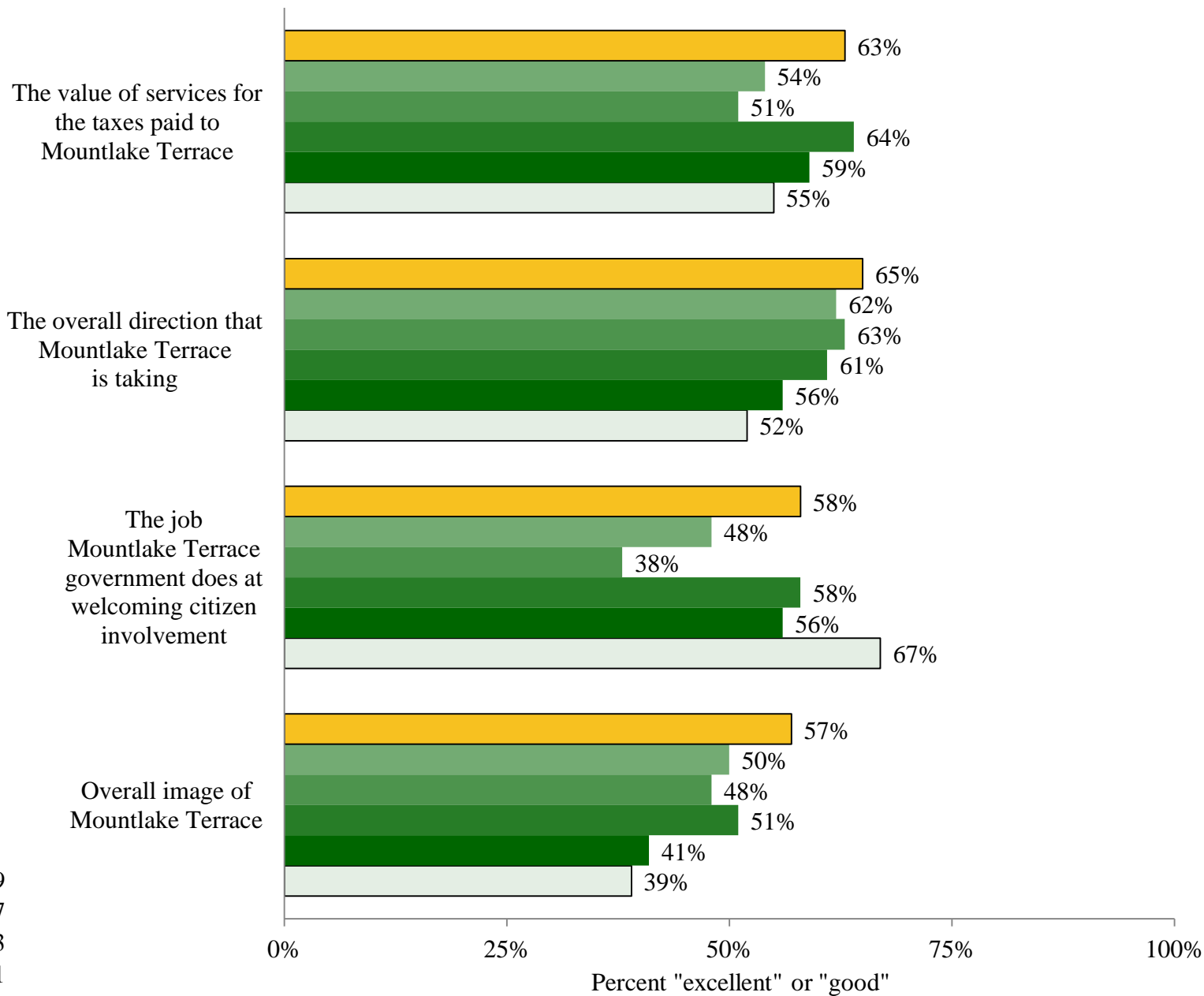
RATINGS OF COMMUNITY QUALITY & INCLUSIVENESS



PARTICIPATION IN CIVIC ENGAGEMENT OPPORTUNITIES DURING THE YEAR



PUBLIC TRUST



RATINGS OF CITY EMPLOYEES (AMONG THOSE WHO HAD CONTACT)

